

## Organisational response

**Report title:** Well-being Objective Setting – Carmarthenshire County Council

**Completion date:** July 2023

**Document reference:** 3703A2023

Ref	Recommendation	Organisational response Please set out here relevant commentary on the planned actions in response to the recommendations	Completion date Please set out by when the planned actions will be complete	Responsible officer (title)
R1	The Council should strengthen its approach to applying the sustainable development principle in the setting and delivery of its well-being objectives by:		We will start to review these steps immediately and implement action as needed.	

a)	ensuring that it is able to draw on the views of the full diversity of the population in setting its future well-being objectives;	<p>The Council is committed to ensuring that it captures the views of a representative and diverse cohort of people through all forms of consultation activity. With this in mind:</p> <ol style="list-style-type: none"> <li>1. We will explore the varying methods of engagement that are available to us to ensure that the population is provided with different ways of getting involved and sharing their views. This extends beyond what is traditional consultation activity through surveys and includes the use of polls, forums and other innovative options offered through engagement platforms.</li> <li>2. We will review the approach to undertaking of the annual residents' survey that has been in place since 2022 in order to ensure we are gaining the views of the full diversity of the population.</li> <li>3. We will ensure that we draw on the findings of all consultation and engagement activity undertaken by the Council to feed into the setting of future well-being objectives.</li> <li>4. We will also ensure that the findings of previous consultations and engagement activity are shared on our website in the hope of encouraging the participation of a wider cohort of people.</li> <li>5. We will engage with partners, networks and community groups to further develop our approach and engagement opportunities to ensure we engage appropriately with the full diversity of the population.</li> <li>6. We will explore the viability of developing a citizens panel type network whose membership will be representative of the County's population and will be able to offer earlier involvement and engagement opportunities as proposals are developed prior to any specific consultation activity.</li> </ol>	<ol style="list-style-type: none"> <li>1. March 2024</li> <li>2. March 2024</li> <li>3. March 2024</li> <li>4. March 2024</li> <li>5. March 2024</li> <li>6. September 2024</li> </ol>	Corporate Policy, Performance & Partnership Manager
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b)	<p>providing a clearer description in future iterations of its WBOs/Corporate Strategy of how the Council has applied the sustainable development principle in the setting of its WBOs and how its WBOs support the delivery of the national goals;</p>	<p>We feel that we have undertaken this work in developing our current WBOs/Corporate Strategy but accept we could have been clearer in terms of outlining how we have done this. Therefore, in future:</p> <ol style="list-style-type: none"> <li>1. We will use the 5 ways of working as the framework and ensure our reasoning and thought process in setting WBOs follows that structure</li> <li>2. We will provide a clearer outline of how the Council's WBOs support the delivery of the national goals</li> </ol>	<ol style="list-style-type: none"> <li>1. On-going until September 2027 (next full iteration of the Corporate Strategy)</li> <li>2. Same as above</li> </ol>	<p>Corporate Policy, Performance &amp; Partnership Manager</p>
c)	<p>maintaining the positive momentum around its monitoring and reporting by ensuring that its Divisional/Thematic/Service Delivery Plans identify appropriate actions and measures that continue to provide an effective framework for assessing progress on the delivery of its WBOs; and</p>	<ol style="list-style-type: none"> <li>1. We will further refine the approach undertaken during the 2023-24 business delivery plan process in setting actions and measure to ensure further alignment with the WBOs/Corporate Strategy.</li> <li>2. We will further develop the Council's Corporate Data suite to ensure that agreed outcome indicators and performance measures are in place and that progress can be monitored effectively.</li> </ol>	<ol style="list-style-type: none"> <li>1. March 2024</li> <li>2. March 2024</li> </ol>	<p>Corporate Policy, Performance &amp; Partnership Manager</p>
d)	<p>ensuring that in future budget setting or refresh of its medium-term financial plan there is clear alignment with the Council's new WBOs, and that there is clarity about how savings targets or known future financial uncertainty might affect the delivery of its WBOs.</p>	<ol style="list-style-type: none"> <li>1. We will ensure that alignment between business and budget setting process is further strengthened and undertaken in parallel. As arrangements for the budget setting process are already underway for 2024-25, we will review and introduce steps where possible for this year's process with a view to introduce new arrangements in full by the 2025-26 budget setting process.</li> </ol>	<ol style="list-style-type: none"> <li>1. September 2024</li> </ol>	<p>Corporate Policy, Performance &amp; Partnership Manager &amp; Head of Financial Services</p>